

INGENIX®

Connectivity Director

Reducing errors and reducing expense are the most desirable elements of any new health information technology. Ingenix Connectivity Director helps achieve both.

- Connectivity Director combines an intelligent multi-protocol data router and trading partner management system
- License and manage your own connectivity environment or outsource to Ingenix
- Automated self-registration and self-test environment for submitters/providers

Executive Summary

Intermediary costs between payers and providers are at an all-time high, while the challenge of trying to manage multiple direct connections is as difficult today as ever. Ingenix Connectivity Director helps simplify the process and minimize the associated expense.

- Gain significant cost savings through direct connection to trading partners
- Benefit from flexibility of deployment—from plug-and-play to expert-mode connection management
- Manage from one to hundreds of thousands of trading partners through a scalable architecture

Overview

The growth of standards for both administrative and clinical transactions argues strongly for direct trading partner connections, but connection management technology has lagged behind. Now, Ingenix is applying intelligence to the problem through the combined creation of a smart, multi-protocol router; a self-test environment; and an intuitive and powerful trading partner management system.

Solving the problem with flexibility and scalability

With Ingenix Connectivity Director, health care organizations whose EDI connections are their lifeline can take advantage of the latest in connectivity technology with surprising ease. Connectivity Director is flexible enough to interface with almost every communication protocol used in health care and intelligent enough to automate the test environment for your direct connects. It is scalable enough to facilitate the ongoing management of hundreds of thousands of connections with enough user control to satisfy the needs of the most demanding EDI environment.

The benefits of direct connection

The exchange of health care information can be tricky, even in a world of standards. Every exchange point in the continuum between payer and provider adds an additional opportunity for error, to say nothing of additional expense. Reducing errors and reducing expense are the most desirable elements of any new health information technology. Ingenix Connectivity Director helps achieve both.

Key Features

- Simple graphical user interface accessible through a web browser
- Self-service test environment for new submitters/providers
- Self-service user interface for creation of new submitter accounts, including registration, testing and maintenance
- High-performance, scalable, real-time, session-oriented interface
- Secure mail-boxing system for bi-directional batch file transfers
- User-configurable, scriptable, rules-based routing system is capable of routing practically any file format
- Automated scheduling for delivery and routing of files
- Configurable alarms can be set based on failure points, file attributes (name, contents, format), etc.
- Transaction repository for rapid response customer support
- Management and activity reporting with user-definable reports
- Multi-layer secure messaging architecture
- Virtual file space environment to isolate each trading partner
- Supports open standard communication protocols such as https or sftp
- Expandable, modular functionality such as anti-virus, encryption and key management, HIPAA validation, translator integration, and custom processing functions
- Transaction life-cycle management for both batch and real-time transactions
- Real-time transaction timeout auto-responder
- High scalability, load balancing, low maintenance system
- Ease of integration into existing environment, including integration with existing translator or validation system, or EDI front-end
- User-based and role-based access control
- Remote access and monitoring

Benefits

- 24/7 automated self-registration and testing for submitters/providers
- Easy-to-use GUI through a web browser
- Reduces resources required to enable additional trading partners
- Eliminates need for alternative EDI gateways
- Use Connectivity Director for EDI data remediation and Transaction Exchange for clearinghouse data translation and normalization to maximize connections and maintain control

A trading partner who uses Connectivity Director as a stand-alone product can realize significant benefits regardless of whether their trading partners use the product. If two trading partners are both using the solution, however, there are significant additional synergies, and the connection process is further simplified for both parties.

By integrating Connectivity Director with the Ingenix Transaction Director validation and routing product, we can offer an environment that vastly simplifies trading partner management and improves the quality of data received. The ease of use and flexibility of configuration of Connectivity Director, coupled with the high-performance validation and remediation for HIPAA transactions of Transaction Director, produces a powerful combination. Call us to schedule a full assessment of your business needs to determine the right configuration for you.

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